



Holiday Inn

DENVER LAKEWOOD

Dear Valued Partners & Guests,

In these uncertain times of the coronavirus (COVID-19) I wanted to reach out personally about what we are doing here at The Holiday Inn Denver Lakewood to support our valued guests and their travel plans. As this situation is continuously evolving, we can assure you that we are doing everything we can to ensure your travel safety and provide flexibility with changes in travel plans.

As always, the safety of our guests and employees is of highest importance. We take pride in maintaining the highest standards of cleanliness and hygiene. In response to the coronavirus, we have taken additional measures suggested by global and local health authorities to ensure that we are doing everything to prevent the spread of any illness.

- We have increased the frequency of cleaning our public areas (including lobbies, elevators, door handles, public restrooms, luggage carts, etc.) and we have continued the use of hospital grade disinfectants throughout the hotel.
- If a team member reports or exhibits a fever, cough or other symptoms they are required to stay home and will be required to follow the hotels illness procedures.
- Extra pre-cautions are being taken in our restaurants, lounge and banquet event space to ensure food safety. We currently are able to offer to-go only and hours of operation have been limited.
- Strict hand washing policies are in place for all Holiday Inn Denver Lakewood employees.
- We have increased the number of antibacterial hand sanitizer stations around the hotel.
- We are opening windows in rooms to “air out” during each daily cleaning.

Please know that, during this time we are taking every pre-caution necessary to provide a safe, clean environment for our guests and employees. We do however understand our clients taking precautions in travel plans and we are dedicated to working with you on rescheduling your dates if necessary. We believe in times like this that the power of hospitality is what is needed most of all. Whether you are traveling now or in the future, our team is ready to welcome you with the level of hospitality expected with the IHG brand.

Thank you,

Aaron Dexter, General Manager
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